

LONGSCHAEFER

Certified Public Accountants and Consultants

Tax, Accounting & Financial Services

03/03/2023

To: Accountancy Board of Ohio, Charlene Nortey

The purpose of this letter is to respond to a complaint received on 02/15/2023 regarding allegations that Long Schaefer & Company, Inc. failed to provide records to Dr. Dan's, LLC. Dr. Dan's, LLC alleges that we failed to provide prior year's QuickBooks files. Our firm has attempted, on many occasions, to inform Dr. Dan's, LLC that **we do not retain QuickBooks files** on our internal servers as the cost of storing these files would be immense. Our policy is to obtain a QuickBooks backup or accountant's copy, perform the services we are engaged, i.e. reconciliations, depreciation entries, etc. and send a change file to our clients. We then use our internal software to import the QuickBooks file and generate financial statements, as we did for many years for Dr. Dan's, LLC. We have provided all requested information to Dr. Dan's, LLC per their request, with the exception of prior year's QuickBooks files as we do not retain them and they should be able to obtain this information from their own computer's.

We would also like to note Dr. Dan's, LLC and Long Schaefer & Co., Inc. had a disagreement on an income tax position during 2022 in which Dr. Dan's, LLC chose to obtain a new CPA firm as we failed to take this income tax position as we felt it was not valid. We feel this complaint is a means to cause our firm unwarranted harm and is simply unjust.

If you have any questions, please call me at (513) 245-0300.

Sincerely,



Michael W. Long, CPA/PFS
Managing Partner

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Exhibit 4A